

Caulking may be necessary on some installations to seal the frames or trim package against water and/or air infiltration. Caulking is considered a maintenance issue and is the responsibility of the homeowner. It is not considered part of the product and is not covered under this Limited Warranty.

Condensation on windows may occur as the natural result of humidity within the house or building area and changes in interior/exterior temperatures, and does not indicate a defect in the window. This Limited Warranty does not cover condensation nor frost or freezing from condensation on the windows.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES, GUARANTEES, CONDITIONS AND REPRESENTATIONS, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY IMPLIED CONDITIONS OR WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF THE WARRANTED SYSTEM. THIS LIMITED WARRANTY SHALL BE THE OWNER'S SOLE AND EXCLUSIVE REMEDY AGAINST GENTEK AND UNDER NO CIRCUMSTANCES SHALL GENTEK BE LIABLE FOR AN AMOUNT GREATER THAN THE ORIGINAL INSTALLED COST OF THE SYSTEM OR FOR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL OR OTHER DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, LOSS OF USE, OR DAMAGE TO THE BUILDING OR ITS CONTENTS. INCIDENTAL AND CONSEQUENTIAL DAMAGES SHALL NOT BE RECOVERABLE EVEN IF THE REMEDIES OR THE ACTIONS PROVIDED FOR IN THIS WARRANTY FAIL OF THEIR ESSENTIAL PURPOSE. GENTEK SHALL NOT BE LIABLE FOR ANY DAMAGES WHICH ARE BASED UPON NEGLIGENCE, GROSS NEGLIGENCE, BREACH OF WARRANTY, BREACH OF CONTRACT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY OF LIABILITY OTHER THAN THE EXCLUSIVE LIABILITY SET FORTH IN THIS WARRANTY. IF PURCHASER DOES NOT ACCEPT THESE TERMS, PURCHASER MAY RETURN ALL CONTAINERS OR PACKAGES OF PRODUCT PURCHASED FOR A FULL REFUND WITHIN 30 DAYS OF PURCHASE. RETENTION OF PRODUCT BEYOND 30 DAYS, OR USE OF PRODUCT SHALL CONSTITUTE ACCEPTANCE OF THESE TERMS, CONDITIONS, AND DISCLAIMERS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Gentek does not authorize any person including its representatives, to make any representation or to offer any warranty, condition or guaranty in respect of the system other than this Limited Warranty. This warranty cannot be modified except in writing signed by Gentek's warranty manager.

COMMERCIAL APPLICATIONS

If the building in which the Gentek Vinyl Window System is installed is a condominium, cooperative or is owned by an entity other than an individual resident owner, whether by a corporation, partnership, an unincorporated association, or by a government or public entity, including without limitation, a church or school, then the warranty period shall be ten (10) years from the date of window installation applicable to all window parts and components, prorated for the remaining warranty period, with labor at no charge to Property Owner for a one (1) year period from the date of window installation, and subject to all other terms and conditions of this Limited Warranty.

Gentek Vinyl Window Systems are manufactured and warranted by: Gentek Building Products, Inc., 3773 State Road, Cuyahoga Falls, Ohio 44223.

ISSUED TO

ORIGINAL PURCHASER—PRESENT PROPERTY OWNER

PROPERTY ADDRESS

CITY STATE ZIP

DATE OF WINDOW INSTALLATION

DEALER'S NAME

NUMBER AND TYPE OF WINDOW PURCHASED



For more information,
please visit www.gentekinc.com
or call 1.800.489.1144.

LIFETIME LIMITED WARRANTY

NEW CONSTRUCTION
WINDOW SYSTEM



LIFETIME LIMITED WARRANTY

NEW CONSTRUCTION WINDOW SYSTEM



TERMS AND CONDITIONS

Gentek Building Products, Inc., the manufacturer of Gentek Vinyl Window System, warrants to the Original Purchaser this Lifetime Limited Warranty, subject to these terms and conditions. "Original Purchaser" refers to the original purchaser who lives at the stated property address for as long as the Original Purchaser shall own and live in the property at the stated property address, from date of window or patio door installation, under normal use and service, against specified defects in material and workmanship of these products occurring as a direct result of the manufacturing process, and subject to the terms and conditions of this Limited Warranty.

LIFETIME LIMITED WARRANTY – VINYL SASH FRAME AND VINYL MAINFRAME

The rigidized vinyl in the window/patio door sash frames and in the window/patio door mainframe of the basic window unit will be warranted against cracking, peeling, flaking, blistering or corroding for as long as the Original Purchaser shall own and live in the property.

10-YEAR LIMITED WARRANTY – MOVING PARTS OF THE BASIC WINDOW UNIT

The moving parts of the basic window unit, consisting of the balance to raise and lower the window sash or the brass wheels to slide the sash, and locking mechanism to secure the window or patio door sash, are all warranted for ten (10) years from date of window installation.

10-YEAR LIMITED WARRANTY – SCREENING AND SCREEN FRAME

The screening material used in the window/patio door screen and the material for manufacture of the screen frames are warranted against manufacturing defects resulting in rotting or rusting, for ten (10) years from date of window installation. This Limited Warranty does not cover torn screening from any cause whatsoever.

20-YEAR LIMITED WARRANTY – INSULATED GLASS UNIT

The hermetically sealed insulated glass unit of the Gentek Vinyl Window/Patio Door System is warranted against development of material obstruction of vision occurring from manufacturing defects, resulting from film formation or dust collection between the interior glass surfaces, caused by failure of the hermetic seal, under conditions of normal use and service for twenty (20) years from date of window installation. Insulated glass units containing laminated glass are warranted for five (5) years. Gentek makes no warranty and will have no responsibility with respect to any installation over 5,500 feet above sea level unless a factory installed capillary tube is properly utilized. Any IGU having a capillary tube will not be gas filled. Gentek makes no warranty and will have no responsibility with respect to deflection in glass surface due to temperature or barometric pressure. The thermal performance of many window products is enhanced by insertion of gases into the inner space of the IGU. Given the nature of these gases and technology used to manage them, Gentek does not warrant specific gas retention or fill levels and performance variation may occur. This warranty does not cover breakage of glass from any cause whatsoever, unless a Glass Breakage Rider has been issued.

FACTORY-APPLIED EXTERIOR COLORS – RESIDENTIAL 10-YEAR LIMITED WARRANTY, COMMERCIAL 3-YEAR LIMITED WARRANTY

The factory-applied exterior coating on the Product is warranted against peeling, flaking, chipping, blistering and significant ultraviolet fading or discoloration (greater than 5 Delta E units) caused by natural environmental conditions, for ten (10) years from the date of Product purchase for the Original Purchaser/Present Property Owner (three (3) years for Commercial Applications) and is subject to the transferability limitations set forth in the Limited Warranty.

Gentek, in its sole and unilateral discretion, will make the final determination as to whether any claim for fading, discoloration, or color change is a covered claim under this warranty. If Gentek determines a claim to be a covered claim, Gentek will either replace the affected product(s) or refinish the affected product(s). Replaced or refinished products or components are not guaranteed to match the original products due to the normal effects of weathering over time.

LABOR PROVISIONS

During the one (1) year period from date of window installation, Gentek will provide the labor at no charge to the Original Purchaser for repair or replacement of the warranted window part or component, under the provisions of this Limited Warranty. Except as to labor on repair or replacement for one (1) year following date of window installation, this Limited Warranty does not cover any additional labor costs and Gentek will not be responsible after the first year for any costs incurred in the removal or replacement, installation or reinstallation of the window or of any part or component of the window, or of any repaired or replacement part or component furnished by Gentek. Owner must provide access to the interior and exterior of the product, and provide any scaffolding or lift equipment necessary to reach product not accessible with a 15' extension ladder. Where safe and practical access is not available, Gentek shall be required to provide only the Parts and will not be responsible for labor. If Owner fails to appear for a scheduled appointment, Gentek may leave the parts and/or charge a separate fee to return and complete the service.

WARRANTY TRANSFER

This Limited Warranty for the Gentek Vinyl Window System is transferable only once. The Original Purchaser may transfer it to the successor owner of the property during the first twenty (20) years from date of window installation. Upon transfer, the transferred warranty period shall be limited to the unexpired remaining portion of such twenty (20) years from date of window installation, and shall not be further transferable.

The basis for computing the cost of material for repair or replacement shall be current market prices.

CLAIM PROCEDURE AND OTHER WARRANTY PROVISIONS

Any claims for defects under this Limited Warranty should be submitted online at www.gentekinc.com/support/warranty/ promptly and no later than 30 days after discovery of the claimed defect, describing the defect claimed and referring to this Limited Warranty and date of window installation, together with the name of builder/contractor, and proof of purchase, proof of property ownership and transfer info as requested. Allow a reasonable time for inspection purposes if determined to be necessary. Should there prove to be no defect in the window, or the

remedy sought by the owner lies outside the scope of this Limited Warranty, owner agrees to promptly reimburse Gentek for the cost of any such inspection, including removal and reinstallation costs, costs related to gaining access to the window, plus an administrative fee of \$250.

If the windows do not conform to this Limited Warranty and any such manufacturing defect occurs within the time period specified, according to the provisions of this Limited Warranty, Gentek agrees, at its option, to repair or replace the defective part or component of the window free of charge, subject to prepayment of any applicable prorated amount due. After expiration of the labor warranty, the Property Owner will be responsible for shipping charges to send the defective part or component to Gentek and for return of the repaired or replaced part.

Instead of repairing or replacing a defective window, Gentek shall have the option to buy out the Warranty by paying the owner an amount equal to the percentage of the term of the Warranty remaining (assumed for lifetime warranties to be 20 years), multiplied by the original cost of the window, in which case Gentek's obligations (but not its rights) under this Warranty shall terminate immediately.

Replacement parts or components furnished by Gentek under this Limited Warranty will have the standard color available at that time. A color variance may occur between the new replacement part or component in comparison to the original window due to weathering exposure and would not be indicative of defects in the part or component.

Gentek reserves the right to discontinue or change any Gentek Vinyl Window System as manufactured. If the part or component of the window originally installed is not available and Gentek determines to make replacement, Gentek shall have the right at its option to substitute a compatible part or component or refund the cost to make the window fully functional up to the cost of a replacement window, apportioned when pro rata basis applies.

Gentek does not warrant installation nor defects caused by installation. This Limited Warranty covers only the manufacturing defects specified herein. This Limited Warranty does not cover any other damages or material failure including, but not limited to, normal weathering of sash frames and mainframe, and screen and screen frame, power washing or the use of harsh chemicals such as brick wash, acids, salts, abrasive cleaners, or solvents, oxidation, accidents or intentional damage, or fire, flood, windblown objects, hail, lightning, earthquake or other Acts of God, chemical pollutants, mildew, negligent maintenance, fading, misuse or abuse, building settlement or structural defects, or if subjected to stresses resulting from localized heat sources which cause excessive temperature differentials over the glass surfaces or edges, or any other causes or occurrences beyond Gentek's control. This Limited Warranty does not apply if the windows are painted, varnished or coated with any other substance that is not factory applied. Gentek is not responsible for problems relating to barrier EIFS or any system that does not allow for the proper management of moisture within the wall system.

Normal weathering may cause any surface to oxidize, chalk or accumulate surface dirt or stains due to varying exposures to sunlight, weather and atmospheric conditions. The geographic location, the quality of the atmosphere and other local factors in the area, over which Gentek has no control, contribute to the severity of these conditions.